

June 2011

Good news:  
Your Medicare Part B  
prescriptions can now be  
processed through mail order.

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Dear

The State Health Benefits Program (SHBP) and School Employees' Health Benefits Program (SEHBP), working with Medco, wants you to know about the new claims process for Medicare Part B—eligible prescription drugs and supplies because you may be eligible for Medicare Part B coverage now or in the near future. Please rest assured that your prescription drug benefit, which is managed by Medco, hasn't changed and you don't have to do anything differently.

Please note that not all medications and supplies are Medicare Part B eligible. Below are some of the prescriptions typically covered by Medicare Part B:

- Diabetes supplies (test strips, meters)
- Specific medications used to aid tissue acceptance from organ transplants
- Certain oral medications used to treat cancer
- Respiratory medications administered through a nebulizer

Effective July 1, 2011, you'll be able to fill Medicare Part B—eligible prescriptions like these in one of two ways:

Medicare Part B mail-order pharmacy—To use mail order for your medication or supply needs, send your mail-order prescription to the Medco Pharmacy<sup>®</sup>, which will review your prescription to determine whether the prescription is eligible for Medicare Part B coverage. If it is determined to be eligible, we'll forward your prescription request to one of Medco's Medicare Part B suppliers, Liberty Medical Supply, Inc. or Accredo, Medco's specialty pharmacy.

Medicare Part B retail pharmacy—If you use a retail pharmacy for your Medicare Part B medication or supply needs, you'll be asked to present your Medicare ID card, so be sure to keep it with you at all times. After the pharmacist enters your prescription information, Medco will send a message stating whether your prescribed medications or supplies are eligible for Medicare Part B. The retail pharmacy will work with you to bill Medicare on your behalf. The pharmacy also will submit any other claims that may be eligible for additional coverage.

On the back of this letter are answers to some questions you may have about Medicare Part B—eligible drugs and your Medicare coverage. Keep this information with your important Medicare documents. If you still have questions about Medicare Part B coverage, please visit the Medicare website at [www.medicare.gov](http://www.medicare.gov) or call Medicare Customer Service at 1 800 MEDICARE (1 800 633-4227).

If you have any questions about your prescription drug benefit or this program, please call Medco Member Services toll-free at 1 866 220-6512.

Sincerely,



Tracy L. Furgiuele, R.Ph.  
Senior Vice President & Chief Pharmacist  
Medco

(over, please)  
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Liberty Medical Supply, Inc., and Accredo Health Group, Inc. are subsidiaries of Medco Health Solutions, Inc.

Questions and Answers about Medicare Part B  
(Keep this with your important Medicare documents.)

Q: What happens after I send my Medicare Part B prescriptions to the Medco Pharmacy?

A: Depending on the type of medication or supply requested, your prescription will go to Liberty Medical or Accredo, Medco's specialty pharmacy. (You may know Liberty Medical through their TV ads featuring actor Wilford Brimley.) Both Liberty Medical and Accredo have extensive experience with Medicare Part B. They'll verify coverage, file your prescription claims with Medicare, submit any other claims that may be eligible for additional coverage, and bill you for any balance due. Your balance will be no more than your normal, required co-payment amount.

Depending on the covered medications or supplies that you need, Liberty Medical or Accredo will mail your Medicare Part B medications and supplies directly to you and provide instructions for obtaining refills. You'll typically receive your order within 10 days from when your new prescription arrives at the pharmacy. If your prescription is not eligible for Medicare Part B coverage, you'll be charged the normal co-payment for your order. You or your doctor may be contacted by Medco, Liberty Medical, or Accredo if there is a question about your prescription.

Q: What is Liberty Medical?

A: Liberty Medical, a wholly owned subsidiary of Medco Health Solutions, Inc., is a healthcare company that has 20 years' experience in dispensing and delivering Medicare Part B-covered medications and supplies. More than 2,500 professionals are on hand to help patients with prescription questions, perform safety checks, and provide other patient services.

Q: What is Accredo Health Group?

A: Accredo, a wholly owned subsidiary of Medco Health Solutions, Inc., is one of the largest specialty pharmacies in the United States, with over 25 years of industry-leading experience. Accredo dispenses more than 200 specialty medications and engages pharmacists who are specially trained in conditions like yours. Accredo pharmacists check for potentially harmful drug interactions and allergies and are available to counsel patients on effective therapy management techniques.

Q: What will I owe for my prescriptions?

A: What you pay for your Medicare Part B-eligible prescriptions will never be more than your normal co-payment amounts. If you fill out Authorization of Billing (AOB) forms, it will give Liberty Medical or Accredo permission to submit prescription claims to Medicare and your secondary insurer, on your behalf. Liberty Medical and Accredo will provide you with AOB forms.

Medicare Part B also includes an annual deductible for medical and pharmacy expenses, so there may be out-of-pocket expenses for covered medications and supplies until that deductible has been met.\* If a balance remains, the pharmacy will bill you for the remainder for no more than your normal, required co-payment. If your prescription is not eligible for Medicare Part B coverage, you'll be charged the normal co-payment for your medications and supplies.

Q: How do I know if my prescriptions are eligible for Medicare Part B coverage?

A: If you use mail order or a Medicare participating pharmacy, your prescription will be reviewed to determine whether your medications or supplies are eligible for Medicare Part B coverage. Please note that not all medications and supplies are Medicare Part B eligible. For more details about which medications or supplies are Medicare Part B eligible and to learn more about your Medicare coverage, visit the Medicare website at [www.medicare.gov](http://www.medicare.gov) or call Medicare Customer Service at 1 800 MEDICARE (1 800 633-4227).

Q: What if I have prescriptions for non-Medicare Part B drugs?

A: You can send all prescriptions to Medco, which will forward Medicare Part B-eligible prescriptions to the appropriate pharmacy to be filled. The Medco Pharmacy will fill the non-Medicare Part B drugs and send them to you.

Q: Why do I have to fill out the AOB form?

A: Medicare requires that you complete this form so that Liberty Medical or Accredo can submit claims to, and receive payment from, Medicare Part B and other insurers on your behalf.

Q: How do I find a Medicare Part B provider?

A: Most independent pharmacies and national chain pharmacies are Medicare providers. To find a Medicare Part B-participating provider, visit the Medicare website at [www.medicare.gov/supplier/home.asp](http://www.medicare.gov/supplier/home.asp) or call Medicare at 1800 MEDICARE (1 800 633-4227).

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\*Medicare Part B coverage will begin only after you have paid your Medicare deductible.