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State of New Jersey
DEPARTMENT OF THE TREASURY
DIVISION OF PENSIONS AND BENEFITS
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www.state.nj.us/treasury/pensions

ANDREW P. SIDAMON-ERISTOFF
State Treasurer

FLORENCE J. SHEPPARD
Acting Director

July 22, 2014

TO: All Certifying Officers, Human Resource Directors, and Benefits Administrators participating in the State Health Benefits Program and School Employees' Health Benefits Program

FROM: New Jersey Division of Pensions and Benefits

SUBJECT: Behavioral Health Claim Reimbursements Reconsidered

The State Health Benefits Program (SHBP) and School Employees' Health Benefit Program (SEHBP) Commissions have directed Horizon Blue Cross Blue Shield of New Jersey (Horizon BCBSNJ) to reconsider certain out-of-network claims for professional behavioral health services, reimbursed between May 4, 2009 and March 23, 2014.

FILING A CLAIM RECONSIDERATION

Employees who received reimbursement for behavioral health claims for services provided by an out-of-network provider between May 4, 2009 and March 23, 2014, may be entitled to a reconsideration of their claims. Employees that want to pursue adjustments of these claims must provide proof that they paid the difference between Horizon BCBSNJ reimbursement and the provider's full charge.

To file a claim reconsideration, employees must complete and submit the enclosed [Request for Adjustment of Out-of-Network Behavioral Health Claims Reimbursement](#) along with supporting documentation to:

Horizon BCBSNJ
PO Box 10190
Newark, NJ 07101-3190

The form also provides specific instructions about the requirements for requesting additional reimbursement along with mailing instructions. The form is also available on the Division of Pensions and Benefits' Web site at: www.state.nj.us/treasury/pensions/pdf/hb/horizon-adjustment-form.pdf

For questions related to this process, please call Horizon BCBSNJ at 1-844-296-1421.

NOTE: Requests for reconsideration must be received by December 31, 2014. Requests received after that date will not be considered.

EMPLOYER RESPONSIBILITIES

Please make this information available to your location's employees and forward this letter and attachment to your human resources staff, benefit administrators, and any other staff members responsible for the administration of health benefits for your location's employees.

FOR MORE INFORMATION

Additional information is available on the Division of Pensions and Benefit's Web site at: www.nj.gov/treasury/pensions/bhs-claim-reconsideration.shtml Employees can also contact Horizon BCBSNJ at 1-844-296-1421 or visit Horizon BCBSNJ's Web site at: shbp.horizonblue.com

Enclosure

Request for Adjustment of Out-of-Network Behavioral Health Claims Reimbursement